

Notice to Staff, Residents and Families – Positive Case



January 21, 2021

Dear Staff, Residents and Family Members,

We are writing to inform you that unfortunately a suspected case of the Novel Coronavirus (COVID-19) has been identified at our home.

Rest assured that we have taken swift action to halt the spread of the virus through rigorous infection management practices and procedures. We are working in close partnership with our public health unit to ensure every possible step is taken to protect our residents. The health and safety of our residents, and the team members who serve them, is our highest priority.

Our home is experienced in managing respiratory illnesses and the individual with COVID-19 is in isolation. We will take precautions as needed as deemed appropriate by our Public Health to ensure the COVID 19 virus is contained and well managed.

We know isolation can be very hard on our residents if required and we are focused on providing them with the best possible care during this difficult time. Our staff are going above and beyond to ensure our residents' well-being.

We thank you for your understanding during this difficult time and assure you that we are continuing to make decisions in the best interest of our residents and team members to ensure their health and safety, first and foremost.

If you have any questions, please reach out to us at the contact information below.

Sincerely,

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